



LUYANA  
JEWELS

ORDER NUMBER: \_\_\_\_\_

NAME AND SURNAME: \_\_\_\_\_

ORDER'S DATE (GG/MM/AAAA): \_\_\_\_\_

EMAIL: \_\_\_\_\_

*Enter your details to make the return. You can find all the data on the shipping confirmation email we sent you. The order number and order date are mandatory data to be entered.*

AMOUNT	ARTICLE DESCRIPTION	REASON FOR RETURN

**THE RETURN FORM MUST BE INSERTED IN THE PACKAGE TOGETHER WITH THE GOODS TO BE RETURNED**

**REASON FOR RETURN:**

- |                                   |                         |
|-----------------------------------|-------------------------|
| 1) Too small                      | 5) Delivery delay       |
| 2) Too big                        | 6) I changed my mind    |
| 3) Different from what I expected | 7) Wrong item delivered |
| 4) Damaged item                   |                         |

**Was your item purchased on PROMOTION (sales, special offers, discount coupons, etc.)?**

YES	NO
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**If your item was purchased in PROMOTION it will be possible to proceed with the following options:**

Mark the desired option with an **X**:

RETURN WITH COUPON ISSUANCE	RETURN WITH PRODUCT EXCHANGE

**If your item was NOT purchased in PROMOTION it will be possible to proceed with the following options:**

Mark the desired option with an **X**:

RETURN WITH REFUND	RETURN WITH COUPON ISSUANCE	RETURN WITH PRODUCT EXCHANGE*

**\* If you wish to exchange a product, please indicate the name of the product in the appropriate box.**